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State of Louisiana
OFFICE OF THE LIEUTENANT GOVERNOR
DEPARTMENT OF CULTURE, RECREATION & TOURISM
MANAGEMENT AND FINANCE

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HUMAN RESOURCES MEMORANDUM NO. 04-041

DATE: August 10, 2004

TO: Lt. Governor, Secretary, Undersecretary, Assistant Secretaries, Deputy Assistant Secretaries, Program Managers

FROM: Mary V. Gloston
Human Resources Director

SUBJECT: Office of Group Benefits Special Notice to FARA MCO Plan Members

We have received a fax with the following **important** information regarding FARA MCO Insurance.

FARA MCO has been unable to finalize a contract with the **LSU Healthcare Network physicians in the New Orleans area**. All LSU Health Science Facilities (hospitals) **are and will remain in the MCO BestCare Network**. Please refer to the complete list of affected physicians at www.farabenefits.com Or call FARA Customer Service at **1-800-427-4511**.

OGB does not control negotiations between the MCO and the LSU Healthcare Network. We do want to accommodate our plan members. **Therefore, OGB is allowing FARA MCO plan members to transfer to the PPO, EPO and Humana/Ochsner.**

If you wish to transfer to one of the above health plans, submit your request to OGB prior to August 31, 2004, for an effective date of September 1, 2004. **Active** plan members will need to fill out a GB-01 (change form) available in their agency HR office. **Retired** plan members need only send us a signed and dated note indicating their new selection. Retirees should address this note to: OGB Eligibility, P. O. Box 66678, Baton Rouge, LA 70896-6678.

MCO plan members who make a new health plan selection during this enrollment period can have their new premiums under the Flex Plan. You will need to complete a "Request for Change in Flex Plan Election Form" plus submit a copy of this notice. These forms are available in your HR/Payroll Department. The Qualified Event to be used is "Significant Curtailment of Coverage."

Please contact Human Resources if you have any questions.

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